

Cyiza Kambali Idriss

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Hard working, disciplined and looking forward to upgrade my skills . Ready to pursue any tasks given related to the work. Open to extra hours jobs.

Work Experience

Cashier

CISCO security company - Kigali, Rwanda
April 2018 to December 2018

Receiving payments from customers indoors or outdoors.
Dealing with customers' payment issues.
In charge of refunds. Got experience in customer problems handling (anger, stress,")

Fast Food Worker

Lamane - Kigali, Rwanda April 2018 to August 2018

Did my night shift in fast food work. Got experience in customer interactions, quick and clean service.

Customer Service Representative

MTN rwanda - Kigali, Rwanda
January 2019 to August 2019

Receiving calls from clients to help them, dealing with inside work by assisting customers to get all informations needed

Customer Service Representative

Lowes - Ottawa, Ontario

June 2020- July 2020 Worked as a temporal worker, Sanitising carts and directing clients, picking orders from the store and helping loading them.

Customer Service Representative

IKEA - Ottawa, Ontario

August 1 2020 - March 30 2021

Working as a temporal worker, picking orders and loading them, sanitising carts and directing customers and keeping the place clean.

Customer Services(Delivery)

INTELCOM inc , Ottawa, Ontario

Delfast services inc, Gatineau, Quebec

April 25 2021 - now

Work as a full time delivery driver in Intelcom(Amazon) . Acquired experience dealing with customers everyday.

Education

High school diploma (2012-2017)

Additional Information

Through my working experience, I have learned that a customer is my priority, i am willing to work courageously to please any of the clients . I have experienced issues with customers that I now know customer handling through the best way. I am willing to work hard and open to extra hours when needed