

The Chubb Fire & Security Difference...

Service Excellence
Technology leadership
Focus on Quality
National Coverage
Single Point of Contact
A Name You Can Trust

Chubb Fire & Security provides an unparalleled portfolio of security and life safety solutions to Canadian institutions, businesses and residences. We deliver advanced solutions to many of the most demanding security and life safety requirements across the country. Our coast-to-coast coverage is provided through a team of experts sharing a common focus on service excellence. Our proven capabilities yield the ultimate in peace of mind to those that we serve.

Role Summary:

We are currently recruiting for a **Level 2 Security Technician position** for our Ottawa Branch. The main job duties and responsibilities of the Level 2 Security Technician role is to perform installation and service functions on intrusion alarm systems, access control and camera systems This position will support the Ottawa branch and surrounding areas. On-call rotation would also be expected of the individual.

Key Job Responsibilities:

- Communicate with customers to identify the source of the problem of their alarm system. Independently perform high quality service, proper maintenance and make recommendations for improvement to the system if needed. All this is done by ensuring customer satisfaction.
- Conduct testing of installations for alarm systems to ensure that the service provided was successful.
- Inform customers on how to operate and use their alarm system in a takeover situation. In addition, educate the customers on basic knowledge of alarm system utilization.
- Install intrusion alarm systems, access control systems and camera systems.

Qualifications:

- Post-secondary education concentrated on technical electronics
- Strong knowledge of PC-based applications (Microsoft Office Suite, etc.)
- Experience and technical knowledge of security products and standards/codes
- Minimum of 2 years' experience in a similar position in the electronic discipline, including at least one year of experience servicing alarm systems
- Good computer / networking skills
- Must be eligible to meet requirements for a Federal Security Clearance (Reliability/Secret).

More about the position:

- Ability to work well under pressure in a fast paced, self-directed multi-tasking environment
- Technical background skills
- Excellent verbal and written communication skills
- Enthusiastic and creative with a positive attitude
- Strong interpersonal skills and effective at building relationships - with a strong client service orientation
- Self-motivated, detail oriented, and has highly developed organizational skills
- Independent and wanting to work for a winning team with little supervision required

Our offerings include

- Competitive compensation and benefit package
- RRSP matching
- Employee Discounts
- Learning and Development opportunities
- Reward and Recognition Program
- A culture of performance & accountability
- A supportive and positive team environment

Background Check Requirements:

As a condition of employment, this position may be subject to the successful completion of the following pre-employment conditions:

- Criminal Background Check
- Reference Check

How to Apply: Interested in joining a winning team? Please submit your resume by emailing it to ca_recruitment@chubbf.com. **In the Subject Line, please indicate the following: Level 2 Security Technician-Ottawa.**

We thank all applicants for their interest; however, only those candidates selected for an interview will be contacted.

We are committed to a diverse and inclusive workplace for all. If you are contacted for a job opportunity, please advise us of any accommodation needed to ensure fair and equitable access throughout the recruitment and selection process.