

PRINCE KARL TIMONER

PROFESSIONAL SUMMARY

Motivated and dedicated Police Foundations graduate from Algonquin College, bringing over five years of diverse customer service and security experience. Skilled in maintaining safety, delivering exceptional service, and supporting daily operational efficiency in high-pressure environments. Recognized for strong attention to detail, clear communication, and problem-solving abilities. Bilingual in English and Tagalog, with a flexible, team-oriented mindset and a proven ability to adapt quickly to new roles and responsibilities. Eager to apply a solid foundation in law enforcement practices, paired with hands-on experience in security and customer-facing roles, to contribute effectively to any organization.

CERTIFICATIONS & LICENSES

- Use of Force Certified
- Ontario Security License
- First Aid & CPR/AED Level C
- Ontario Driver's Licence - Class G

WORK EXPERIENCE

SECURITY GUARD August 2023 - Present

Commissionaires - Supreme Court of Canada, Ottawa, ON

- Conduct regular patrols to maintain safety and order of the Supreme Court of Canada and its occupants
- Monitors surveillance systems and performs access control duties to ensure restricted areas remain secure
- Reports suspicious activity, safety hazards, and incidents to security supervisors (Captain and MWO) and RCMP officers
- Supports crisis response and emergency procedures with a calm, professional demeanor
- Coordinates with control center staff and mobile patrol teams to ensure shift coverage and operational continuity
- Provides courteous assistance to court staff, visitors, and legal professionals
- Ensures compliance with safety and security policies and upholds a high standard of professionalism

Skills Enhanced: Attention to detail, Cooperation, Communication, Customer Service, Organization, Observation, Problem Solving, Safety

FULFILLMENT CENTER ASSOCIATE September 2022 - January 2023

Amazon Fulfillment Center (YOW3), Barrhaven, ON

- Managed inventory placement by stowing confirmed customer orders into pods for automated processing
- Supported teammates by restocking workstations and ensuring seamless workflow between fulfillment stages
- Identified and resolved mechanical jams and errors in conveyor systems to prevent work delays
- Maintained pace and accuracy in a high-volume, time-sensitive environment
- Participated in safety briefings and complied with warehouse protocols
- Waterspider - collected totes and gave stowers work if their station runs out

Skills Enhanced: Teamwork, Observation, Initiative, and Communication

SUBCONTRACTOR August 2016 - June 2021

Xpress Services, Ottawa, ON

- Provided deep cleaning services for commercial clients including TD Bank branches, The MET, Flexus, and other Ottawa-based businesses
- Performed floor stripping, waxing, and general cleaning duties according to contract specifications
- Managed supply inventory, ensuring cleaning materials and equipment were properly stocked and maintained
- Maintained strong relationships with general contractors and supervisors through reliable service and communication
- Worked independently and in teams to meet daily and weekly job site requirements

Skills Enhanced: Communication, Customer Service, Time Management, Organization, Observation, Problem Solving, Safety

CAR DETAILER June 2019 - October 2020

Kanata Honda, Kanata, ON

- Prepared new and used vehicles for delivery, ensuring each unit met dealership cleanliness standards
- Maintained the appearance of showroom and test drive vehicles with interior and exterior detailing
- Inspected vehicles for damage, cleanliness, and readiness before handover to clients
- Reported any detailing issues or vehicle concerns to sales managers or service department
- Supported the sales team by ensuring vehicle presentation reflected company quality standards

Skills Enhanced: Communication, Organization, Initiative, Observation

TEAM MEMBER August 2018 - May 2019

Tim Horton's, Kanata, ON

- Delivered fast and friendly service in a high-paced food service environment
- Accurately processed customer transactions and handled cash, debit, and credit payments
- Handled transactions and customer interactions with professionalism, accuracy, and speed
- Resolved customer concerns and ensured a positive dining experience
- Followed sanitation and food safety procedures in food preparation and cleanup
- Collaborated with coworkers to maintain front-line efficiency during busy hours

Skills Enhanced: Patience, Flexibility, Customer Service, Teamwork, Documentation, Problem Solving.

EDUCATION

Algonquin College, Ottawa, ON
Police Foundations Diploma - April 2022

St. Paul High School, Ottawa, ON
High School Diploma - June 2018

ADDITIONAL SKILLS

- Bilingual in English and Tagalog
- Team player who also works independently
- Strong attention to detail and safety awareness
- Excellent multitasking abilities and time management
- Fast learner with a positive and professional attitude
- Professional, courteous and dependable
- Customer service-oriented
- Mechanical Aptitude